

Patient and Service Users Group
Minutes of last meeting on Mon 18 March in Lamlash Surgery

Present- Elma Stevenston, Liz Rose, Collin MacKenzie, Peter Randell, Lorraine Hewie, Fred Shortland, Ruth Betley and Fiona Brown.

Apologies- Janet Lacey, Julie Graham, and Mark Harwood.

Matters Arising- a) Cost of Carina. This has been removed from our agenda as no information as to any costs, could be gathered from NA. Elma was horrified and still hoped to get an answer.

b) Diabetic Group. Peter reported that a letter had been printed in the Banner with little response. "If caught early Diabetes can sometimes be reversed."

c) Attend Anywhere. (A Skype type appointment with your doctor or specialist on line.) Ruth stated that this is now ready to be trialed on Arran by three volunteers. It will also be trialed via Crosshouse. This will be a very good addition to willing patients of AMG.

d) Green Health Initiative. Lorraine and Fiona have both collected a goodly amount of information on the robust outdoor gym equipment and a decisions need to be made on which group should ask for the funding and what equipment we want to go where.

e) Terms of Reference. Fred has looked into this topic since Oct. 2013. In Jan. 2016 Fred said that our group did not meet the criteria. Now, in March 2019 it is a different group, but what are the Terms of Reference asked Fred? "We now have an integration of services and we all fall short of what we should be doing." Fred suggested that our group and AMG form a subgroup, a joint working group, to define roles and representatives i.e. Terms of Reference and how we would communicate. "We have a role to play in the development of services – at the moment we only react." Liz proposed that Fred and someone from AMG form the joint working group to discuss the TOR and bring them back to the PSUPG for discussion. Ruth and Fred agreed to meet. Once the TOR are agreed a notice could go in the Banner

AOCB a) Fiona asked if anyone would like to be Secretary of our Group. Peter offered to work with Fiona.

b) A thank you to the Medical Services from a patient and family was reported to our group.

Ruth then gave the group an update on the proposed Hub by going through the Options Assesment which contained 7 options.

Date, Time and Place of Next Meeting- Monday 15 April '19 at 7:00 p.m. In Whiting Bay Surgery.